



NORMANNA News

Issue Date: April 1, 2018

OUR MISSION:

Normanna provides quality residential healthcare services that reflect the values of trust, respect, caring and diversity.

OUR VISION:

To be a leader in providing comprehensive care through innovation and outreach for clients in need of care. To enhance our services in response to the changing needs of our community.



Highlight of the Month

- April 2, 10:30 – Easter Egg Hunt, Garden
- April 2 & 19- Auxiliary Social
- April 5 & 19 - Massage Therapy
- April 13, 11:30 - Mad Hatter Parade & Hotdog Day
- April 14, 2:30 – Afternoon Social w/ Brian
- April 17, 2:00 – Confederation Choir
- April 18, 2:30- Birthday Party
- April 20 –Italian Luncheon
- April 21-Italian Choir
- April 25-Resident Showcase
- April 27-Luncheon & Family Feud

Resident of the Month

Please join us on April 25, 2018,
Wednesday at 2:15 p.m. for
Resident's Showcase.



Birthday of the Month Happy Birthday!

- Johanna B – April 23rd
- Terez B – April 27th
- Grace G. – April 10th
- Anna I. – April 13th
- Ho K. – April 26th
- Lai Li L. – April 11th
- Myrtle P. – April 24th
- Carol T. – April 27



Residents Last Hurrah before Spring



LIFT WITH
YOUR LEGS
NOT YOUR BACK



NORMANNA QUALITY IMPROVEMENTS



Pat Kaspro RN, BSc, MBA, CHE, CEC Consultant

Pat Kaspro is working with the Dania/Normanna Board and Management Team in preparation for a survey by Accreditation Canada in November 2018.

Pat was a surveyor with Accreditation Canada for 10 years. Pat works as a consultant with many organizations in a coaching and mentoring role in preparation for the survey or with follow up reporting.

Family CORNER

RESIDENT & FAMILY *Council Meeting*

Date: *April 10th*
Time: *3:30 P.M.*
Location: *Ostheim Dining*

FAMILY COUNCIL MEMBERS SUGGESTION

- ❖ *Family Suggested to have a TV channel appropriate guide in all Units.*
- ❖ *Some residents suggest to bring the Guinea Pigs in all Units.*
- ❖ *Resident volunteer to ensure sure Guinea Pig has water at all times.*

QUOTES OF THE MONTH

VOLUNTEER APPRECIATION WEEK April 15, 2018

Thank you to our many wonderful volunteers of Normanna

Volunteers are the Heartbeat of the Organization

If you would like to volunteer please contact Manager Of Recreation Leslie Torresan contact (604) 292-8134.



“Her laughter sounded like April showers, like whispered secrets, like glass wind-chimes.”

– **Rebecca McNutt**