



NORMANNA *News*

Issue Date: September 1, 2018

OUR MISSION:

Normanna provides quality residential healthcare services that reflect the values of trust, respect, caring and diversity.

OUR VISION:

To be a leader in providing comprehensive care through innovation and outreach for clients in need of care. To enhance our services in response to the changing needs of our community.



Highlight of the Month

- September 3 – Labor Day Social
- September 8 – Music with Peter
- September 10 & 20 – Normanna Auxiliary
- September 11- Resident & Family Council
- September 14- Concert in Care
- September 19 – Birthday Party
- September 22- Pub Social with Leo
- September 25- Tiara Day with Beauty Shop Dolls
- September 27- Celebration of Life
- September 13 & 27- Massage Therapy

Staff Appreciation Barbeque 2018



Birthday of the Month Happy Birthday

- ✚ Maria C – September 18
- ✚ Georgina C – September 11
- ✚ Leontina D – September 24
- ✚ Joan I-September 18
- ✚ Mary T- September 27



Day Care for a Day

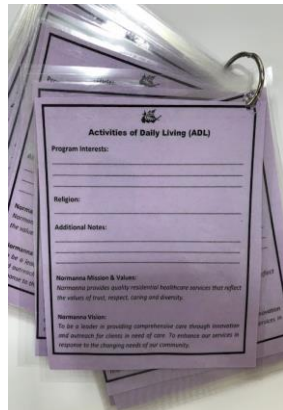
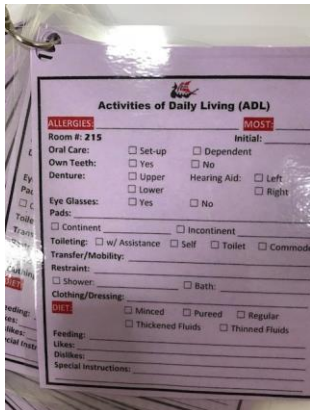


SAFETY



NORMANNA QUALITY IMPROVEMENTS

80 DAYS TO GO Quality Improvement



Activities of Daily Living (ADL) –

ADL are routine activities that people do every day. From eating, bathing, dressing, grooming, and toileting.

This ADL cards was recommended by staff and family member.

Staff will start to use this simple designed cards for them to be able to know the basic needs of our residents. This is a new and easy tool on how to approach and assist residents right away.

We will continue to make our home a better place to live.



Family

CORNER

*Resident & Family Council Meeting
Tuesday, September 11, 3:30, Ostheim Dining Room*



Thank to Phyllis, Linda and Rosemary, for your generous time in cooking for the Staff at the August BBQ.

Very much appreciated

FAMILY & RESIDENT SUGGESTIONS

- Majority of the group voted to have the soup in supper time not noon.
- Will start in October

QUOTES OF THE MONTH



*By all these lovely tokens September days are here, With summer's best of weather and autumn's best of cheer.
Helen Hunt Jackson-*